

**CITY OF RICHMOND
STANDARD CONTRACT**

Department: Community Services	Project Manager: LaShonda White
Project Manager E-mail: LaShonda_White@ci.richmond.ca.us	Project Manager Phone No: (510) 620-6828
PR No: Vendor No:	P.O./Contract No:
Description of Services: Urban Strategies Council will conduct research and analysis of various Community Crisis Response Program options	

The parties to this STANDARD CONTRACT do mutually agree and promise as follows:

- Parties. The parties to this Contract are the City of Richmond (herein referred to as the "City") and the following named Contractor:
Urban Strategies Council

Company Name:

Street Address: 323 Broadway, Suite 103

City, State, Zip Code: Oakland, CA 94612

Contact Person: David Harris

Telephone: (510) 203-2779

Email: davidh@urbanstrategies.org

Business License No:

/ Expiration Date:

A California corporation, limited liability corporation general partnership, limited partnership, individual, non-profit corporation, individual dba as [specify:] _____, other [specify:] _____

- Term. The effective date of this Contract is August 1, 2022 and it terminates June 30, 2024 unless terminated as provided herein.
- Payment Limit. City's total payments to Contractor under this Contract shall not exceed \$ 112844. City shall not pay for services that exceed the Contract Payment Limit unless a contract amendment has been approved by the City Council or City Manager.
- Contractor's Obligations. Contractor shall provide those services and carry out that work described in the Service Plan (Exhibit A) which is attached hereto and is incorporated herein by reference, subject to all the terms and conditions contained or incorporated herein.
- City's Obligations. City shall make to the Contractor those payments described in the Payment Provisions (Exhibit B) which are attached hereto and are incorporated herein by reference, subject to all the terms and conditions contained or incorporated herein.

6. Authorized Representatives and Notices. This Contract is subject to the Authorized Representatives and Notices Provisions (Exhibit C) which are attached hereto and are incorporated herein by reference.
7. General Conditions. This Contract is subject to the General Conditions (Exhibit D) which are attached hereto and are incorporated herein by reference, subject to all the terms and conditions contained or incorporated herein.
8. Special Conditions. This Contract is subject to the Special Conditions (Exhibit E) (if any) which are attached hereto and are incorporated herein by reference, subject to all the terms and conditions contained or incorporated herein. (Note: other than Public Works contracts, the City will agree to Special Conditions only in unusual circumstances.)
9. Insurance Provisions. This Contract is subject to the Insurance Provisions (Exhibit F) which are attached hereto and are incorporated herein by reference.
10. Signatures. These signatures attest the parties' Contract hereto:

CITY OF RICHMOND
a municipal corporation

CONTRACTOR:
Urban Strategies Council

By: _____

(* The Corporation Chairperson of the Board,
President or Vice President should sign below)

Title:

By: _____

I hereby certify that this Contract
has been approved by City Council.

Title: _____

Date Signed: _____

By: _____
City Clerk

(* The Corporation Chief Financial Officer,
Secretary or Assistant Secretary should sign below)

Approved as to form:

By: _____

By: _____
City Attorney

Title: _____

Date Signed: _____

(NOTE: Pursuant to California Corporations Code Section 313, if Contractor is a corporation or nonprofit organization, this Contract (1) must be signed by (a) the Chairperson of the Board, President or Vice-President and (b) the Secretary any Assistant Secretary, the Chief Financial Officer or any Assistant Treasurer.

LIST OF ATTACHMENTS:

Service Plan
Payment Provisions
Authorized Representatives and Notices
General Conditions
Special Conditions
Insurance Provisions
Standard Contract/EJ/TE 9-26-07

Exhibit A
Exhibit B
Exhibit C
Exhibit D
Exhibit E
Exhibit F

EXHIBIT A
SERVICE PLAN

Program Manager

Contractor shall, to the satisfaction of the _____, perform the following services and be compensated as outlined below:

See attached Scope of Services.

SCOPE OF WORK

Task 1: Project Initiation and Initial Data Gathering

Project Kickoff: Urban Strategies Council (USC) will hold a kickoff meeting with the City to review the scope of work and project schedule, as well as to discuss the project goals related to engagement and project deliverables.

Initial Data Gathering: USC will review existing data, research, plans, and other relevant documents regarding community crisis response program development conducted by internal and external entities. USC will also review existing planning documents such as the City's General Plan, Community Needs Assessments and Strategic Investment Plan issued on behalf of the Richmond Department of Children and Youth, and the Health in All Policies report.

Task 2: Community Engagement

Urban Strategies Council's (USC) community engagement plan is focused on Richmond's most-impacted residents and neighborhoods and in partnership with Richmond (City) residents, political leaders, public systems representatives, community activists, private/civic sector stakeholders, and taskforce participants. USC will execute targeted stakeholder engagement strategies that are more representative than citywide engagement methods which tend to over-represent the most engaged community members. Although deeply engaged community members should not be ignored and their engagement results in thoughtful understanding and analysis of some city functions and challenges, USC seeks to gather a comprehensive understanding of the diverse views and experiences of residents. USC will work with stakeholders to plan the optimal combination of virtual, hybrid, and in-person and engagement that is not restricted to residents who are able to attend an event - through tabling at community events, in-person surveys, attendance at resident-organized community activities, collaborating with existing outreach efforts, etc. USC's implementation and engagement strategies will be based on the emerging best practices in other jurisdictions.

Resident and public systems stakeholders are essential in developing a program that reflects the needs, experiences, resources, and existing barriers to services in a community. These stakeholders help to identify people who need to be involved in the discussion, and/or key to effective outreach and engagement of the broadest range of community members. Stakeholder interviews, focus groups, and engagement with program development also help to inform the comprehensive understanding of the existing community assets, services and resources and identifying unaddressed needs. USC has experience with stakeholder engagement at both the municipal and county levels. USC expects to conduct interviews with Contra Costa County and county-wide stakeholders given the rapidly changing landscape of mental health and emergency response and for discussions that focus directly on the county services and countywide NGOs engagement with Richmond.

USC also expects to work with the consultant providing analysis of 911 data. Understanding the types of calls, outcomes, geographic areas, and the types of needs of high frequency users of emergency services will inform both outreach, research questions, and the program plan. We would hope to discuss with the consultant joint recommendations on the collection of additional data within dispatch that might be helpful in the evaluation of the program.

Examples of stakeholders include but are not limited to:

- Elected city officials
- City staff (i.e., public safety, dispatch, etc.)
- Contra Costa County
- Staff for specialized city and county programs serving underserved communities
- Individuals and organizations that participated in the thoughtful, deeply researched, county-wide process to develop A3 and the Miles Hall Hub
- Community-based/non-profit service providers (Housing and transitional housing programs, Legal Aid programs, re-entry programs, etc.)
- Houses of worship
- Local businesses
- Richmond Neighborhood Councils, Neighborhood Crime Prevention, and Richmond Boards, Commissions and Task Forces
- Representatives and members of underrepresented communities including youth, elders, unhoused, LGBTQIA, undocumented, immigrant, formerly incarcerated residents, and people living with mental health, substance abuse, communication, developmental, and physical challenges

Community Engagement Methods

USC's proposed engagement methods for the CCRP program development will include:

Outreach: Successful engagement begins with outreach. Outreach must include identification of languages to translate materials and organize multi-lingual events, discussions, focus groups and the use of other communication pathways, such as "ethnic" media and radio stations, WhatsApp or other social media and communication used by certain communities.

Successful outreach includes compensating community members to participate and the community members who are asked to organize participation in their communities. This shows value and appreciation for their engagement. USC commits to providing notice of engagement events/meetings a minimum of 14 days in advance of the activity.

Effective recruiting for participation and community education on the program must include online and in-person organizing, social media, and traditional media. USC will develop accessible educational and outreach and event materials, including website content, social media posts, flyers, and FAQs to increase community confidence, participation, and the formal and informal sharing of materials. USC will also work with the city to distribute materials through existing city communications with residents. Materials must always be translated into appropriate languages, identified with input from community members. All program information should include contact information for any member of the public wishing to provide feedback on reports and program development or make suggestions. USC tracks interactions, using non-identifiable information, throughout the process to assess representation and makes changes to the approach based on stakeholder feedback and data.

Along with supporting the development of a city web page on the CCRP program, USC will develop a list of organizations for outreach and education, starting with existing City outreach lists (including participants and attendees to the Taskforce events, if possible) and adding each outreach or referral to the list. During the outreach process, residents would be invited to sign up for updates. Additionally, at each outreach event, the CCRP web page and announcements should explain how to sign up for updates. USC will also support the City to develop a

recruitment list of people (both individual applicants and organizations who would share postings) who would like to be notified when team member jobs are posted, and a recruitment plan for project staffing.

Fellows: In Richmond, USC will recruit, train and deploy a minimum of 10 Richmond BIPOC residents to co-develop and implement a citywide resident survey/engagement project. These 'USC Research Fellows' will be engaged in developing the survey instrument, identifying in-person survey collection/community listening opportunities, driving survey participation via social media, and survey analysis. Fellows will also assist in community outreach events including tabling at events, identifying engagement opportunities, and organizing/supporting focus groups and neighborhood meetings. Fellows will be instrumental in assisting USC drive high levels of participation, produce accurate data that speaks accurately to public opinion, and mitigate barriers for participation.

Surveys: USC has found that conducting surveys is very important to understanding residents' unique experiences and perspectives with emergency services, service providers, informal supports, and barriers to care. USC will survey a minimum of 500 Richmond residents that are an appropriate geographic and demographic reflection of Richmond (perhaps using weighted analysis to address over-representation of some communities). We will collect qualitative and quantitative data. The opportunities for comment (qualitative) in the survey is very helpful in discovering issues and ideas that were not previously identified. Along with other outreach efforts, USC may canvass with paper surveys to successfully ensure participation of a representative sampling of residents most impacted by negative interactions or barriers to services or care.

Areas to explore in the survey include:

- Interactions with emergency services
- Accessing emergency and non-emergency services
- Barriers to access
- Outcomes
- Community Assets
- Unrecognized, under-developed, under-funded community resources
- Informal and community support during crisis
- Where residents receive information about resources and services

USC will discuss with City representatives, other surveys that might provide useful data and insights. The CCRP survey data of will provide a baseline for future surveys which could be an important evaluation tool. USC strongly suggests survey police officers, fire fighters, OES, and dispatchers in advance of implementation and at regular intervals. First done in Olympia WA (only police), these surveys could provide actionable information on additional calls, call selection protocols, and how to support a mutually beneficial relationship between the existing emergency services and the new program.

Interviews: USC proposes to conduct a minimum of 20 in-depth interviews with a diverse group of public and community sector leaders who are key to the CCRP development and implementation. These interviews will help inform the identification of program opportunities and potential challenges.

Focus Groups: USC will facilitate 3-5 focus groups with specific constituent groups that have been historically disconnected from city planning processes.

Community Meetings: USC will convene 4-5 neighborhood/citywide meetings to expand outreach for community input in the CCRP design and implementation.

Reporting and Information Sharing: Richmond is well-positioned on public reporting and transparency. USC expects to use the current mechanisms and learn from the city's experiences to provide the most accessible and useful public information both on the program, development, and planning for providing ongoing public information. USC will work with the city to determine the best way to share information about the process. This information sharing could come in the form of dashboards or usage of Transparent Richmond website.

USC will submit a weekly report to the program manager listing meetings, events held, tasks completed, total number of interviews, surveys, and residents contacted, to date. The report would also list upcoming meetings, plans, and the project timeline.

Task 3: Analysis of Program Options

Surveys of programs and summaries of the types of models abound. Less available are analyses of the impact on the residents' experience and outcomes based on the elements of the programs.

USC's analysis will include but is not limited to the following components:

1. **Landscape Analysis:** USC proposes a comprehensive landscape analysis including community needs, available and needed resources, and funding opportunities. We will use the information on current resources, the county's immediate and future plans, the needs assessment, and community input to combine with secondary data and research to provide an analysis of the program options. Data needs/gaps will be identified through an assessment of quantitative data available from existing analyses/assessments.

We expect to integrate information from the analysis of 911 call data, the Community Needs Assessments by Richmond Department of Children and Youth, and the Community Needs Assessment for the American Rescue Plan Act (ARPA). USC will also partner with existing engagement efforts to gather complementary data for combined analysis. USC will coordinate and share any data/information that could help inform the work on the ARPA CNA, and other sources recommended by City staff.

2. **Lessons from Similar Program Models:** Will (a) provide a complete analysis of current program models, including the preliminary data on projects that will help inform the City of Richmond's evaluation of options; (b) Integrate, where useful, initial data and qualitative reporting from similar programs into Richmond's planning. Even programs that differ structurally offer experiences that can be helpful in planning and program development; (c) discuss the benefits and opportunities of crisis response programs that co-respond with and without police; and (d) research the need for an alternative number to address concerns that residents may prefer not to call 911. USC will provide the options for an alternative number, the costs of each, and other considerations.

3. **Call Response Analysis:** An initial focus on identifying and responding to calls that have broad agreement that they are appropriate for an alternative response. With experience, it will be possible to begin to identify additional situations that can be added.
4. **Collaborations:** Mechanisms for building and maintaining essential relationships with service providers in the city and county.
5. **Date Collection:** Optimal data collection strategies for evaluation (including identifying data needs/gaps) and ensuring program attention to equity and diversity, sharing comprehensible information with residents, and funding opportunities.
6. **Engagement:** Strategies for ongoing community engagement based on reporting of the best practices, current tools, and innovative approaches being used with other programs.
7. **Funding:** USC will research funding opportunities and considerations, including eligibility for Medicare reimbursement, ARPA funding, state funding, private funding sources, and others.
8. **CCHS Collaboration:** Opportunities for integration, collaboration, and mutual support with county programs, including the new A3 (Anyone, Anywhere, Anytime) Program and Miles Hall Hub. The impact of the implementation of the 988 hotline is an additional consideration that must be addressed.

It is essential that any city program work closely with the county programs, continually evaluate and jointly modify better strategies. During research, USC will seek to gain a thorough understanding from multiple perspectives about how Richmond interacts with the county, how current services are providing support, and how best to design a program that maximizes the relationship and fills gaps in service

9. **Draft Report:** USC plans to develop the community needs assessment by integrating the data and information from all of the outreach mechanisms with special attention to summarizing existing referrals and gaps in services. We would circulate a draft to appropriate city staff, interested stakeholders, and other relevant consultants to ensure that it is a complete and accurate reflection of Richmond

Task 4: Proposed Program Plan

USC has worked with jurisdictions to develop program plans on alternative emergency response, including the elements listed below. Oakland was the most challenging because it was completely new territory relying heavily on our experience with research, policy, and community engagement on other issues. We are proud to say that the model implemented remains close to the original design and the changes we recommended to the CAHOOTS model are supported by CAHOOTS. It is significantly easier to develop a comprehensive program plan now, with the advantage of the experience of a number of other programs already in place. USC has assisted in the development of implementation plans and often helped with aspects of the implementation, due to our depth of knowledge and access to implementation documentation, such as protocols, job descriptions, outreach materials, etc.

Other jurisdictions have identified the areas that consumed planning time to include:

1. **Training:** Identifying topics, developing curricula, finding trainers and programs. Having assisted in several trainings, USC is able to share our experiences in finding training programs, doing direct training, and the feedback of the team members of what was most useful in the field. Two areas of focus that have been important - programs that have a depth of experience with a non-police field response and specific trainings to strengthen appropriate responses for specific communities and residents. Fortunately, Contra Costa and the broader Bay Area have some great resources and organizations with deep experience. USC can also assist identifying as part of the training appropriate ride-alongs and site visits with other programs that serve Richmond or are similar in the Bay Area.
2. **Dispatch:** USC is well versed in the issues around how to dispatch and the specific dispatch training and protocols that seem to work best. We can provide an overview and analysis of the various approaches used by other programs, including a separate dispatch, integration into existing 911, using another hotline to dispatch the team, or (in its infancy) app-based dispatch (which would also be used for documentation).
3. **Integration:** Documentation and integration with social service databases, and exploring integration of 211 referrals, other hotlines, and 988.
4. **Facilities:** An important element to providing an analysis of program options is identifying potential program facilities.
5. **Community education:** Outreach and engagement of mental health and service providers for education, support, advice and referrals
6. **Recruitment:** USC will provide recommendations regarding recruitment to support the broadest pool of applicants to enable selecting the best team members (i.e., people who have lived experience)
7. **Protocol:** The development of program protocols, including dispatch protocols, as well as clinical oversight, analysis and evaluation of calls, training, group team meetings, and support for responders are key components of any program.
8. **Equipment and supplies.** USC will look lean on the experience of other programs to recommend the equipment supplies and other resources needed to support a CCRP program.

Task 5: Implementation Plan

Based on the results of the other tasks, USC will draft an implementation plan that will substantially build off of the proposed program plan. USC has extensive experience developing written plans, timelines and budgets for program implementation, and have developed job descriptions/staff requirements for crisis response programs. USC's broad knowledge and relationships in the alternative emergency response communities enables us to offer resources and connections to keep the implementation on track. Most issues that will arise have been confronted by other programs - documents, job descriptions, protocols, handbooks, and RFPs have been drafted for other programs. Using these resources can help prevent extra time spent on researching issues that have been addressed elsewhere.

Major Deliverables

- Develop weekly project reporting system in consultation with and for City staff.
- Recruit, select and train USC Research Fellows

- Initial interviews with key stakeholders
- Engagement with internal and external partners (i.e., ride-alongs with public safety entities, discussions with CCHS, conversations with dispatch, etc.)
- Sit-along to observe city dispatch
- Identifying existing outreach opportunities
- Support the development of a CCRP website with information, timeline, history, status, and updates
- Develop and disseminate a survey
- Survey/data analysis by Fellows
- Conduct focus groups
- Attend and disseminate information at city-wide community events
- Development of draft Analysis of Program Options, Program Plan, and Implementation Plan for feedback from city staff, community and City Council.
- Conduct community meetings #3 city-wide community event - virtual or hybrid (in consultation with the city's project manager and input from community representatives, to decide the optimal outreach event) presentation of report and recommendations. Possible to supplement with additional presentations targeted to specific communities.
- Community meetings in targeted neighborhoods (2-3).
- Deliver report to city council. Provide support in decision making.
- Assist with establishing the relationship, depending on the selected program option (city, CBO, or county). If CBO, assist city in drafting the RFP/Q for implementing the program. USC has participated in and observed multiple RFQ processes for new response models, can provide drafts, including suggestions around elements that created barriers to some CBOs applying.
- Develop protocols, job descriptions, (even if the program is contracted, the CBO will need guidance on the elements of the protocols and job descriptions that reflect the city's model. USC can provide other jurisdictions approaches, feedback, and advise on drafting.)
- Publicity on upcoming RFQ to ensure broad response.
- Pre-implementation community awareness campaign - social media, meeting announcements, Community Advisory Board recruitment.

Project Timeline

The completion of Tasks 1-4 will take approximately 6 months to complete, beginning August 2022. The start and end date for Task 5 will depend on the recommendations and program option selected. The timing of the work may be subject to change based on the City Council's meeting schedule or other factors.

<u>Month</u>	<u>August 2022</u>	<u>September 2022</u>	<u>October 2022</u>	<u>November 2022</u>	<u>December 2022</u>	<u>January 2023</u>	<u>February 2023 +</u>
Task 1: Initiation and Data Gathering							
Task 2: Community Engagement							
Task 3: Analysis of Program Options							
Task 4: Proposed Program Plan							
Task 5: Implementation Plan							

Project Budget

Urban Strategies Council expects to complete the scope of work outlined above for a fixed fee of \$98,125, as outlined below. A contingency is being set aside of \$14,719 to be used for expenses and for additional requests such as additional interviews, focus groups or community meetings. Urban Strategies Council must secure written approval prior to any use of the contingency. The total not-to-exceed fee for this project will be \$112,844.

<u>TASK</u>	<u>Est. Staff Hours</u>
Task 1: Project Initiation and Initial Data Gathering	
Data Needs Analysis	150
Case Studies	20
Task 2: Community Engagement	
Resident Survey	150
Stakeholder Interviews	75
Focus Groups	30
Neighborhood/Citywide Meetings	75
Dispatch/Interrupter Observations	30
Task 3: Analysis of Program Options	50
Task 4: Proposed Program Plan	100
Task 5: Implementation Plan	150
TOTAL HOURS	830

CCRP Proposed Budget

<u>SALARY/WAGES</u>			
Name	FTE or Hours	Annual salary or Hourly rate	Amount
David Harris	175.00	\$125.00	\$21,875
Rania Ahmed	200.00	\$100.00	\$20,000
Anne Janks	300.00	\$75.00	\$22,500
Program Assistant (TBD)	155.00	\$50.00	\$7,750
Total Hours:	830.00		
SALARY/WAGES SUBTOTAL			\$72,125
<u>OPERATIONAL COSTS</u>			
Fellow Stipends	10 Fellows x \$1000 each		\$10,000
Software/Technology Expenses	Projected expenses for social media advertising, technology resources for community/neighborhood meetings and focus groups, web site expenses		\$1,500
Survey Participant Incentives	Gift cards and contest awards		\$2,000
Project Materials/Supplies	Office supplies, posters, printed materials		\$2,500
Outreach/Translation Expenses	Print and media language translation		\$6,000
Meeting Expenses	Refreshments, facilities rental, meeting facilitation		\$4,000
OPERATIONAL COSTS SUBTOTAL			\$26,000
CONTIGENCY			\$14,719
TOTAL			\$112,844

**EXHIBIT B
PAYMENT PROVISIONS**

{PLEASE NOTE THAT THE CITY OF RICHMOND SHALL NOT PAY FOR SERVICES THAT EXCEED THE CONTRACT PAYMENT LIMIT UNLESS A CONTRACT AMENDMENT HAS BEEN APPROVED BY THE CITY COUNCIL OR THE CITY MANAGER}

1. Provided Contractor is not in default under this Contract, Contractor shall be compensated as provided below.
2. Any and all payments made pursuant to this Contract shall be subject to the Contract Payment Limit. The Payment Limit includes expenses (phones, photo copying, meals and travel etc). Invoices, shall be adequately detailed, based on accurate records, and be in a form reasonably satisfactory to the City. Contractor may be required to provide back-up material upon request.
3. Contractor shall submit timely invoices to the following address:

Attention: City of Richmond, Finance Department - Accounts Payable
Project Manager: LaShonda White Department: Community Services
PO Box 4046
Richmond, CA 94804-0046
4. All invoices that are submitted by Contractor shall be subject to the approval of the City's Project Manager, LaShonda White before payments shall be authorized.
5. The City will pay invoice(s) within 45 days after completion of services to the City's satisfaction. The City shall not pay late fees or interest.
6. A Richmond business license shall be obtained before any payment under this Contract shall be authorized and the business license must be kept current during the term of this Contract for payments to continue to be authorized.
7. All insurance coverage required by this Contract shall be provided by the Contractor before this Contract shall be executed by the City. The insurance coverage must be kept current during the term of this Contract for payments to continue to be authorized.

EXHIBIT C
AUTHORIZED REPRESENTATIVES AND NOTICES

1. Notices. All notices, demands, statements, or communications provided for by this Contract shall be in writing and may be delivered by deposit in the United States mail, postage prepaid. Notices to the City shall be addressed to the Department Head and (as delineated below in section 1.1) to the project manager responsible for the administration of or the supervision of the scope of work under this Contract. Notices to the Contractor shall be addressed to the party designated by Contractor (as delineated below in section 1.2). Notice shall be deemed delivered (a) upon personal delivery; (b) as of the fifth business day after mailing by United States certified mail, postage prepaid, addressed to the proper party; or (c) as of 12:00 p.m. on the second business day immediately after the day it is deposited with and accepted by Federal Express, or a similar overnight courier service, addressed to the proper party and marked for next business day morning delivery. For the purposes of this Contract, a "business day" means any day Monday through Friday that is not a holiday recognized by the federal government or the State of California.

1. 1 CITY hereby designates as its Authorized Representative the Project Manager whose name and address are as follows:

LaShonda White

City of Richmond

450 Civic Center Plaza, Suite 300

Richmond, CA 94804-0046

1. 2 CONTRACTOR hereby designates as its Authorized Representative the Project Manager whose name and address are as follows:

David Harris

Urban Strategies Council

323 Broadway, Suite 103

Oakland, CA 94612

EXHIBIT D GENERAL CONDITIONS

1. Independent Contractor. Contractor acknowledges, represents and warrants that Contractor is not a regular or temporary employee, joint venturer or partner of the City, but rather an independent Contractor. This Contract shall not be construed to create an agency, servant, employee, partnership, or joint venture relationship. As an independent Contractor, Contractor shall have no authority to bind City to any obligation or to act as City's agent except as expressly provided herein. Due to the independent Contractor relationship created by this Contract, City shall not withhold state or federal income taxes, the reporting of which shall be Contractor's sole responsibility.
2. Brokers. Contractor acknowledges, represents and warrants that Contractor has not hired, retained or agreed to pay any entity or person any fee, commission, percentage, gift, or any other consideration, contingent upon or resulting from the award or making of this Contract.
3. City Property. The rights to applicable plans, drawings, reports, calculations, data, specifications, videos, graphics or other materials prepared for or obtained pursuant to this Contract, which, upon request, are to be delivered to City within a reasonable time, shall be deemed assigned to City. If applicable, Contractor shall prepare check prints upon request. Notwithstanding the foregoing, Contractor shall not be obligated to provide to City proprietary software or data which Contractor has developed or had developed for Contractor's own use; provided, however, that Contractor shall, pursuant to Section 15 below, indemnify, defend and hold harmless City from and against any discovery or Public Records Act request seeking the disclosure of such proprietary software or data.
4. Patents, Trademarks, Copyrights and Rights in Data. Contractor shall not publish or transfer any materials, discoveries, developments, concepts, designs, ideas, know how, improvements, inventions and/or original works of authorship resulting from activities supported by this Contract without the express prior written consent of the City Manager. If anything resulting from activities supported by this Contract is patentable, trademarkable, copyrightable or otherwise legally protectable, City reserves the exclusive right to seek such intellectual property rights. Notwithstanding the foregoing, Contractor may, after receiving City's prior written consent, seek patent, trademark, copyright or other intellectual property rights on anything resulting from activities supported by this Contract. However, City reserves, and Contractor irrevocably grants, a nonexclusive, fully paid-up, royalty-free, assumable, perpetual, worldwide license, with the right to transfer, sublicense, practice and exploit said license and the right to make, have made, copy, modify, make derivative works of, use, sell,

import, and otherwise distribute under all applicable intellectual properties without restriction of any kind said license.

Contractor further agrees to assist City, at City's expense, in every proper way to secure the City's rights in any patents, trademarks, copyrights or other intellectual property rights relating thereto, including the disclosure to City of all pertinent information and data with respect thereto. Contractor shall also assist City in the execution of all applications, specifications, oaths, assignments, recordations, and all other instruments which City shall deem necessary in order to apply for, obtain, maintain and transfer such rights, or if not transferable, to waive such rights. Contractor shall further assist City in the execution of all applications, specifications, oaths, assignments, recordations and all other instruments which City shall deem necessary in order to assign and convey to City, and any assigns and nominees the sole and exclusive right, title and interest in and to any patents, trademarks, copyrights or other intellectual property rights relating thereto. Contractor further agrees that its obligation to execute or cause to be executed, when it is in Contractor's power to do so, any such instruments or papers shall continue during and at all times after the end of Contractor's services and until the expiration of the last such intellectual property right. Contractor hereby irrevocably designates and appoints City, and its duly authorized officers, agents and servants, as its agent and attorney-in-fact, to act for and in its behalf and stead to execute and file any such applications and to do all other lawfully permitted acts to further the application for, prosecution, issuance, maintenance or transfer of letters of patents, copyright and other registrations. This power of attorney is coupled with an interest and shall not be affected by Contractor's subsequent incapacity.

5. Inspection. Contractor's performance, place of business and records pertaining to this Contract are subject to monitoring, inspection, review and audit by authorized representatives of the CITY, the State of California, and the United States Government.

If the project or services set forth in Exhibit A shall be performed on City or other public property, City shall have the right to inspect such work without notice. If such project or services shall not be performed on City or other public property, City shall have the right to inspect such work upon reasonable notice.

6. Services. The project or services set forth in Exhibit A shall be performed to the full satisfaction and approval of City. In the event that the project or services set forth in Exhibit A are also itemized by price, City, in its sole discretion, may, upon notice to Contractor, delete certain items or services set forth in Exhibit A, in which case there shall be a corresponding reduction in the amount of compensation paid to Contractor.

Contractor shall, at its own cost and expense, furnish all facilities and equipment necessary for Contractor to complete the project or perform the services required herein, unless otherwise provided in Exhibit A.

7. Records. Contractor shall keep and make available for inspection and copying by authorized representatives of the City, the State of California, and the United States Government, the Contractor's regular business records and such additional records pertaining to this Contract as may be required by the City.

Contractor shall retain all documents pertaining to this Contract for a period of five (5) years after this Contract's termination (or for any further period that is required by law) and until all Federal or State audits are complete and exceptions resolved for this contract's funding period. Upon request, CONTRACTOR shall make these records available to authorized representatives of the CITY, the State of California, and the United States Government.

Contractor shall keep full and detailed accounts, maintain records, and exercise such controls as may be necessary for proper financial management under this Contract. The Contractor's accounting and control systems shall be satisfactory to City. Contractor's accounting systems shall conform to generally accepted accounting principles and all records shall provide a breakdown of total costs charged under this Contract, including properly executed payrolls, time records, utility bills, invoices and vouchers. The City shall be afforded prompt access to Contractor's records, books, and Contractor shall preserve such project records for a period of at least five (5) years after the termination of this Contract, or for such longer period as may be required by law.

Contractor shall permit City and its authorized representatives and accountants to inspect, examine and copy Contractor's books, records, accounts, correspondence, instructions, drawings, receipts, subcontracts, purchase orders, vouchers, memoranda and other data relating to the project or services set forth in Exhibit A, and any and all data relevant to this Contract at any reasonable time for the purpose of auditing and verifying statements, invoices, or bills submitted by Contractor pursuant to this Contract and shall provide such assistance as may be reasonably required in the course of such inspection. Contractor shall also allow City access to the record keeping and accounting personnel of Contractor. City further reserves the right to examine and re-examine said books, records, accounts, and data during the five (5) year period following the termination of this Contract; and Contractor shall in no event dispose of, destroy, alter, or mutilate said books, records, accounts, and data in any manner whatever for five (5) years after the termination of this Contract.

Pursuant to California Government Code § 10527, the parties to this Contract shall be subject to the examination and audit of representatives of the Auditor General of the State of California for a period of three (3) years after final payment under this Contract. The examination and audit shall be confined to those matters connected with the performance of this Contract including, but not limited to, the cost of administering this Contract.

8. Changes and Extra Work. All changes and/or extra work under this Contract shall be performed and paid for in accordance with the following:

Only the City Council or the City Manager may authorize extra and/or changed work. Contractor expressly recognizes that other City personnel are without authorization to either order extra and/or changed work or waive contract requirements. Failure of Contractor to secure the authorization for such extra and/or changed work shall constitute a waiver of any and all right to adjustment in contract price due to such unauthorized work and Contractor thereafter shall be entitled to no compensation whatsoever for performance of such extra and/or changed work.

If Contractor is of the opinion that any work which Contractor has been directed to perform is beyond the scope of this Contract and constitutes extra work, Contractor shall promptly notify City of the fact. The City shall make a determination as to whether or not such work is, in fact, beyond the scope of this Contract and constitutes extra work. In the event that City determines that such work does constitute extra work, City shall provide extra compensation to Contractor on a fair and equitable basis. A change order or Contract Amendment providing for such compensation for extra work shall be negotiated between City and Contractor and executed by Contractor and the appropriate City official.

In the event City determines that such work does not constitute extra work, Contractor shall not be paid extra compensation above that provided herein and if such determination is made by City staff, said determination may be appealed to the City Council; provided, however, a written appeal must be submitted to the City Manager within five (5) days after the staff's determination is sent to Contractor. Said written appeal shall include a description of each and every ground upon which Contractor challenges the staff's determination.

9. Additional Assistance. If this Contract requires Contractor to prepare plans and specifications, Contractor shall provide assistance as necessary to resolve any questions regarding such plans and specifications that may arise during the period of advertising for bids, and Contractor shall issue

any necessary addenda to the plans and specifications as requested. In the event Contractor is of the opinion that City's requests for addenda and assistance is outside the scope of normal services, the parties shall proceed in accordance with the changes and extra work provisions of Section 8 of these General Conditions.

10. Professional Ability. Contractor acknowledges, represents and warrants that Contractor and its employees are skilled and able to competently provide the services hereunder, and possess all professional licenses, certifications, and approvals necessary to engage in their occupations. City has relied upon the professional ability and training of Contractor as a material inducement to enter into this Contract. Contractor shall perform in accordance with generally accepted professional practices and standards of Contractor's profession. In the event that City, in its sole discretion, desires the removal of any person employed or retained by Contractor to perform services hereunder, such person shall be removed immediately upon receiving notice from City.
11. Business License. Contractor shall obtain a Richmond Business License before performing any services required under this Contract. The failure to so obtain such license shall be a material breach of this Contract and grounds for immediate termination by City; provided, however, that City may waive the business license requirement in writing under unusual or extraordinary circumstances without necessitating any modification of this Contract to reflect such waiver.
12. Termination Without Default. Notwithstanding any provision herein to the contrary, City may, in its sole and absolute discretion and without cause, terminate this Contract at any time prior to completion by Contractor of the project or services hereunder, immediately upon written notice to Contractor. Contractor may terminate this Contract at any time in its sole and absolute discretion and without cause upon 30 days' written notice to City. In the event of termination by either party, Contractor shall be compensated for: (1) all authorized work satisfactorily performed prior to the effective date of termination; (2) necessary materials or services of others ordered by Contractor for this Contract, prior to receipt of notice of termination, irrespective of whether such materials or services of others have actually been delivered, provided that Contractor is not able to cancel such orders. Compensation for Contractor in such event shall be determined by City in accordance with the percentage of the project or services completed by Contractor; and all of Contractor's finished or unfinished work product through the time of the City's last payment shall be transferred and assigned to City. Additionally, in the event of such termination, the City may proceed with the work in any reasonable manner it chooses.

13. Termination in the Event of Default. Should Contractor fail to perform any of its obligations hereunder, within the time and in the manner provided or otherwise violate any of the terms of this Contract, City may immediately terminate this Contract by giving written notice of such termination, stating the reasons for such termination. Contractor shall be compensated as provided in Section 12 of these General Conditions; provided, however, there shall be deducted from such amount the amount of damage, including attorney's fees, expert witness fees and costs, if any, sustained by City by virtue of Contractor's breach of this Contract. Additionally, in the event of such termination, the City may proceed with the work in any reasonable manner it chooses.

14. Conflict of Interest. Contractor acknowledges, represents and warrants that Contractor shall avoid all conflicts of interest (as defined under any federal, state or local statute, rule or regulation, or at common law) with respect to this Contract. Contractor further acknowledges, represents and warrants that no City official or employee has any economic interest, as defined in Title 2, California Code of Regulations §§ 18703.1 through 18703.5, with Contractor that would invalidate this Contract. Contractor acknowledges that in the event that Contractor shall be found by any judicial or administrative body to have any conflict of interest (as defined above) with respect to this Contract, all consideration received under this Contract shall be forfeited and returned to City forthwith. This provision shall survive the termination of this Contract for one (1) year.

15. Indemnification.

(a) If this Contract is a contract for design professional services subject to California Civil Code Section 2782.8(a) and Contractor is a design professional, as defined in California Civil Code Section 2782.8(b)(2), Contractor shall hold harmless, defend and indemnify the City, its officers, agents, employees, and volunteers from and against any and all claims, damages, losses, and expenses including attorneys' fees arising out of, or pertaining to, or relating to the negligence, recklessness, or willful misconduct of the Contractor, except where caused by the active negligence, sole negligence, or willful misconduct of the City. To the fullest extent permitted by law, Contractor shall immediately defend and indemnify the City and its officers, agents, employees, and volunteers from and against any and all liabilities, regardless of nature or type, that arise out of, pertain to, or relate to the negligence, recklessness, or willful misconduct of the Contractor, or its employees, agents, or subcontractors. Liabilities subject to the duties to defend and indemnify include, without limitation, any and all claims, losses, damages, penalties, fines, and judgments; associated investigation and administrative expenses; defense costs, including but not limited to reasonable attorneys' fees; court costs; and costs of alternative dispute resolution. Contractor's obligation to

indemnify applies unless it is finally adjudicated that the liability was caused by the sole active negligence or sole willful misconduct of an indemnified party.

- (b) If this Contract is not a contract for design professional services subject to California Civil Code Section 2782.8(a) or Contractor is not a design professional as defined in California Civil Code Section 2782.8(b)(2), Contractor shall indemnify, defend, and hold harmless the City, its officers, agents, employees and volunteers from any and all claims, suits, or actions of every name, kind and description, brought forth on account of injuries to or death of any person or damage to property arising from or connected with the willful misconduct, negligent acts, errors or omissions, ultra-hazardous activities, activities giving rise to strict liability, or defects in design by Contractor or any person directly or indirectly employed by, or acting as, the agent for Contractor in the performance of this Contract, including the concurrent or successive passive negligence of the City, its officers, agents, employees or volunteers.
- (c) It is understood that the duty of Contractor to indemnify and hold harmless includes the duty to defend as set forth in Section 2778 of the California Civil Code. Contractor shall be obligated to defend, in all legal, equitable, administrative, or special proceedings, with counsel approved by the City, the City and its officers, agents, employees, and volunteers, immediately upon tender to Contractor of the claim in any form or at any stage of an action or proceeding, whether or not liability is established. An allegation or determination that persons other than Contractor are responsible for the claim does not relieve Contractor from its separate and distinct obligation to defend under this Section 15. The obligation to defend extends through final judgment, including exhaustion of any appeals. The defense obligation includes an obligation to provide independent counsel if Contractor asserts that liability is caused in whole, or in part, by the negligence or willful misconduct of an indemnified party.
- (d) The review, acceptance or approval of the Contractor's work or work product by any indemnified party shall not affect, relieve or reduce the Contractor's indemnification or defense obligations. This Section 15 survives completion of the services or the termination of this Contract. The provisions of this Section 15 are not limited by, and do not affect, the provisions of this Contract relating to insurance.
- (e) Acceptance of insurance certificates and endorsements required under this Contract does not relieve Contractor from liability under this Section 15. This Section 15 shall apply whether or not such insurance policies are determined to be applicable to any such damages or claims for damages.

16. Safety. Contractor acknowledges that the City is committed to the highest standards of workplace safety. Contractor shall perform all work hereunder in full compliance with applicable local, state and federal safety requirements including but not limited to Occupational Safety and Health Administration requirements, and shall assume sole and complete

responsibility for the safety of Contractor's employees and any subContractor's employees. If a death, serious personal injury or substantial property damage occurs in connection with the performance of this Contract, Contractor shall immediately notify the City by telephone.

17. Insurance. Insurance requirements are set forth in Exhibit F to this Contract. Contractor shall abide by the insurance requirements set forth in said Exhibit F.
18. Non-Liability of Officials and Employees of the City. No official or employee of the City shall be personally liable for any default or liability under this Contract.
19. Compliance with Laws. Contractor shall comply with all federal, state and local laws, statutes, ordinances, rules and regulations, and the orders and decrees of any courts or administrative bodies or tribunals, with respect to this Contract, including without limitation environmental laws, employment discrimination laws and prevailing wage laws. Compliance under this provision includes compliance with all provisions of the Richmond Municipal Code ("Municipal Code"), including Chapters 2.50, 2.52, 2.56, and 2.60, if applicable.

Contractor acknowledges that under § 2.60.070 of the Municipal Code ("Living Wage Ordinance"), Contractor shall promptly provide to City documents and information verifying its compliance with the Living Wage Ordinance. Also as prescribed in § 2.60.070, Contractor shall notify each of its affected employees with regards to the wages that are required to be paid pursuant to the Living Wage Ordinance.

Contractor shall comply with § 2.28.030 of the Municipal Code, obligating every Contractor or subcontractor under a contract or subcontract with the City for public work or for goods or for services to refrain from discriminatory employment or subcontracting practices on the basis of race, color, sex, sexual orientation, religious creed, national origin or ancestry of any employee, any applicant for employment or any potential subcontractor.

Contractor acknowledges that the City's Drug Free Workplace Policy, Violence in the Workplace Policy and the Policy Against Workplace Harassment, are available on the City's website at <http://www.ci.richmond.ca.us/workplacepolicies> . Contractor agrees to abide by the terms and conditions of said policies.

20. Limitations upon Subcontracting and Assignment. This Contract binds the heirs, successors, assigns and representatives of Contractor. The Contractor shall not enter into subcontracts for any work contemplated

under this Contract and shall not assign this Contract, nor any portion hereof or monies due or to become due, without the prior written consent of the City Council or its designee.

Contractor acknowledges that the services which Contractor shall provide under this Contract are unique, personal services which, except as otherwise provided herein, Contractor shall not assign or sublet to any other party without the prior written approval of City, which approval may be withheld in City's sole and absolute discretion. In the event that City, in writing, approves any assignment or subletting of this Contract or the retention of subcontractors by Contractor, Contractor shall provide to City upon request copies of each and every subcontract contract prior to the execution thereof by Contractor and subcontractor. Any assignment by Contractor of any or all of its rights under this Contract without first obtaining City's prior written consent shall be a default under this Contract.

The sale, assignment, transfer or other disposition of any of the issued and outstanding capital stock of Contractor (if applicable), or of the interest of any general partner or joint venturer or syndicate member if Contractor is a partnership or joint-venture or syndicate, which shall result in a change of control of Contractor, shall be deemed an assignment. For this purpose, control shall mean fifty percent or more of the voting power or twenty-five percent or more of the assets of the corporation, partnership or joint-venture.

21. Integration. This Contract constitutes the entire agreement between the parties concerning the subject matter hereof and supersedes any previous oral or written agreement; provided, however, that correspondence or documents exchanged between Contractor and City may be used to assist in the interpretation of the Exhibits to this Contract.
22. Modifications and Amendments. This Contract may be modified or amended only by a change order or Contract Amendment executed by both parties and approved as to form by the City Attorney.
23. Conflicting Provisions. In the event of a conflict between these General Conditions and those of any Exhibit or attachment hereto, these General Conditions shall prevail; provided, however, that any Special Conditions as set forth in Exhibit E shall prevail over these General Conditions. In the event of a conflict between the terms and conditions of any two or more Exhibits or attachments hereto, those prepared by City shall prevail over those prepared by the Contractor, and the terms and conditions preferred by the City shall prevail over those preferred by the Contractor.
24. Non-exclusivity. Notwithstanding any provision herein to the contrary, the services provided by Contractor hereunder shall be non-exclusive, and

City reserves the right to employ other Contractors in connection with the project.

25. Exhibits. All Exhibits hereto are made a part hereof and incorporated herein by reference; provided, however, that any language in Exhibit A which does not pertain to the project description, proposal, scope of services, or method of compensation (as applicable) , or any corresponding responsibilities of City, shall be deemed extraneous to, and not a part of, this Contract.

26. Force Majeure. Neither party hereto shall be considered in default in the performance of its obligations hereunder to the extent that the performance of such an obligation is prevented or delayed by reason of acts of God, strikes, boycotts, lock-outs, inability to procure materials not related to the price thereof, failure of power, restrictive governmental laws and regulations enacted after the date of this Contract, riots, civil unrest, acts of terrorism, insurrection, war, declaration of a state or national emergency or other reasons of a like nature not within the reasonable control of such party.

27. Time of the Essence. Time is of the essence of this Contract. Contractor and City agree that any time period set forth in Exhibit A represents their best estimates with respect to completion dates and both Contractor and City acknowledge that departures from the schedule may occur. Therefore, both Contractor and City will use reasonable efforts to notify one another of changes to the schedule. Contractor shall not be responsible for performance delays caused by others, or delays beyond Contractor's control, and such delays shall extend the times for performance of Contractor's work.

28. Confidentiality. Contractor agrees to comply with, and to require its employees, agents and partners to comply with, all applicable State or Federal statutes or regulations respecting confidentially, including but not limited to, the identity of persons served under this Contract, their records, or services provided them, and assures that:

All applications and records concerning any individual made or kept by Contractor or any public officer or agency in connection with the administration of or relating to services provided under this Contract will be confidential, and will not be open to examination for any purposes not directly connected with the administration of such service.

No person will publish or disclose or permit or cause to be published or disclosed, any list of persons receiving services, except as may be required in the administration of such service.

29. Third Parties. Nothing herein shall be interpreted as creating any rights or benefits in any third parties. For purposes hereof, transferees or assignees as permitted under this Contract shall not be considered "third parties."
30. Governing Law. This Contract shall be construed in accordance with the law of the State of California without regard to principles of conflicts of law. This Contract is made in Contra Costa County, California, and any action relating to this Contract shall be instituted and prosecuted in the courts of Contra Costa County, California.
31. Nonrenewal. Contractor understands and agrees that there is no representation, implication, or understanding that the services provided by Contractor under this Contract will be purchased or renewed by the City under a new contract following expiration or termination of this Contract, and waives all rights or claims to notice or hearing respecting any failure by City to continue the purchase of all or any failure to continue purchase of all or any such services from Contractor.
32. Claims. Any claim by Contractor against City hereunder shall be subject to Government Code §§ 800 et seq. The claims presentation provisions of said Act are hereby modified such that the presentation of all claims hereunder to the City shall be waived if not made within six months after accrual of the cause of action.
33. Interpretation. This Contract shall be interpreted as if drafted by both parties.
34. Warranty. In the event that any product shall be provided to the City as part of this Contract, Contractor warrants as follows: Contractor possesses good title to the product and the right to transfer the product to City; the product shall be delivered to the City free from any security interest or other lien; the product meets any specifications contained herein; the product shall be free from material defects in materials and workmanship under normal use for a period of one (1) year from the date of delivery; and the product shall be fit for its intended purpose(s). Notwithstanding the foregoing, consumable and maintenance items (such as light bulbs and batteries) shall be warranted for a period of one hundred and eighty (180) days from the date of delivery. All repairs during the warranty period shall be promptly performed by Contractor, at Contractor's expense, including shipping.
35. Severability. In the event that any of the provisions or portions or applications thereof of this Contract are held to be unenforceable or invalid by any court of competent jurisdiction, City and Contractor shall negotiate an equitable adjustment in the provisions of the Contract with a view

toward effecting the purpose of this Contract, and the validity and enforceability of the remaining provisions or portions or applications thereof, shall not be affected thereby.

36. Authority. City warrants and represents that the signatory hereto (the Mayor of the City of Richmond or the City Manager) is duly authorized to enter into and execute this Contract on behalf of City. The party signing on behalf of Contractor warrants and represents that he or she is duly authorized to enter into and execute this Contract on behalf of Contractor, and shall be personally liable to City if he or she is not duly authorized to enter into and execute this Contract on behalf of Contractor.
37. Waiver. The waiver by City of any breach of any term or provision of this Contract shall not be construed as a waiver of any subsequent breach. Inspections or approvals, or statements by any officer, agent or employee of the City relating to the Contractor's performance, or payments therefore, or any combination of these acts, shall not relieve the Contractor's obligation to fulfill this Contract as prescribed; nor shall the City be thereby stopped from bringing any action for damages or enforcement arising from any failure to comply with any of the terms and conditions of this Contract.
38. Possessory Interest. If this Contract results in the Contractor having possession of, claim to or right to the possession of land or improvements, but does not vest ownership of the land or improvements in the same person, or if this Contract results in the placement of taxable improvements on tax exempt land (Revenue and Taxation Code 107), such interest or improvements may represent a possessory interest subject to property tax, and Contractor may be subject to the payment of property taxes levied on such interest.
39. Performance and Final Acceptance.

Contractor represents that it is experienced, qualified, registered, licensed, equipped, organized and financed to perform the services under this Contract.

Contractor shall perform the services under this Contract with that degree of skill and judgment normally exercised by professional firms performing services of a similar nature in the State of California, and shall be responsible for the professional quality, technical accuracy and coordination of the services it performs under this Contract. In addition to the other rights and remedies which City may have, Contractor shall, at its own expense, correct any services which fail to meet the above standard.

City shall provide Contractor an opportunity to cure errors and omission which may be disclosed during the review of submittals, with no increase in the authorized Contract Payment Limit. Should Contractor fail to make necessary corrections in a timely manner, such corrections shall be made by the City and the cost thereof shall be charged to Contractor.

If warranted, City shall determine, and Contractor may request such determination, that Contractor has satisfactorily completed performance of this Contract. Upon such determination, City shall issue to Contractor a written Notice of Final Acceptance, after which Contractor shall not incur further costs under this Contract. Contractor shall respond to such Notice of Final Acceptance by executing and submitting to City a Release and Certificate of Final Payment.

40. Survival. The rights and obligations of the parties which by their nature survive termination or completion of the services covered by this Contract shall remain in full force and effect after termination or completion.

EXHIBIT E
SPECIAL CONDITIONS

The General Conditions are hereby amended to include the following modifications and/or provisions (if applicable):

None.

For the Contract between the City of
Richmond and
HR&A Advisors, Inc.

EXHIBIT F
INSURANCE PROVISIONS

During the entire term of this Contract and any extension or modification thereof, the CONTRACTOR shall keep in effect insurance policies meeting the insurance requirements specified in the insurance provisions which are attached hereto and incorporated herein by this reference.

City of Richmond - Insurance Requirements - Type 2: Professional Services

In all instances where CONTRACTOR or its representatives will provide professional services (*architects, engineers, construction management, counselors, medical professionals, hospitals, clinics, attorneys, consultants, accountants, etc.*) to the City of Richmond (City), the City requires the following MINIMUM insurance requirements and limits.

CONTRACTOR shall procure and maintain for the duration of the contract, agreement, or other order for work, services or supplies, insurance against claims for injuries to persons or damages to property which may arise from or in connection with the performance of the work hereunder and the results of that work by the CONTRACTOR, its agents, representatives, employees or subcontractors. **Maintenance of proper insurance coverage is a material element of the contract. Failure to maintain or renew coverage or to provide evidence of renewal may be treated by the City as a material breach of contract.**

CONTRACTOR agrees that in the event of loss due to any of the perils for which it has agreed to provide Commercial General Liability insurance, CONTRACTOR shall look solely to its insurance for recovery. CONTRACTOR hereby grants to CITY, on behalf of any insurer providing Commercial General Liability insurance to either CONTRACTOR or CITY with respect to the services of CONSULTANT herein, a waiver of any right to subrogation which any such insurer of said CONTRACTOR may acquire against the CITY by virtue of the payment of any loss under such insurance.

Original, signed certificates and original, separate policy endorsements, naming the City as an additional insured for general liability coverage, as well as a waiver of subrogation for Workers' Compensation insurance, shall be received and approved by the City **before any work may begin**. However, failure to do so shall not operate as a waiver of these insurance requirements.

City reserves the right to modify or require additional coverages for specific risk exposures depending on scope of CONTRACTORS work.

Minimum coverage is detailed below. The policy limits of coverage shall be made available to the full limits of the policy. The minimum limits stated herein shall not serve to reduce the policy limits of coverage of CONTRACTOR.

Minimum Scope of Insurance – the following forms shall be provided and coverage shall be at least as broad as the following:

1. Insurance Services Office Commercial General Liability coverage (ISO Occurrence Form CG 0001), and including coverage for bodily and personal injury, property damage, and products and completed operations (if applicable).
2. Insurance Services Office Automobile Liability coverage (ISO Form CA 0001, Code 1, Any Auto).
3. Original and Separate Additional Insured Endorsement for General Liability (ISO Form CG 20 10 11/85 or its equivalent) with primary and non-contributory language.
4. Workers' Compensation Insurance as required by the State of California including Employer's Liability coverage.
5. Original and Separate Waiver of Subrogation for Workers' Compensation insurance.
6. Professional Liability or Errors & Omissions Liability Insurance appropriate to the CONTRACTOR's profession (if required.)

Required Coverage	Minimum Limits
Workers' Compensation and Employers' Liability	Statutory limits as required by the State of California including \$1 million Employers' Liability per accident, per employee for bodily injury or disease. If CONTRACTOR is self-insured, provide a certificate of Permission to Self-Insure, signed by the California Department of Industrial Relations and Self-Insurance. If contractor is a sole proprietor (has no employees) than contractor must sign "Contractor Release of Liability" found at: http://www.ci.richmond.ca.us/index.aspx?nid=61 .
General Liability <i>(primary and excess limits combined)</i>	\$2,000,000 per occurrence for bodily injury, personal injury and property damage. If the policy includes a general aggregate, either the general aggregate shall apply separately to this project, service or location or the minimum required aggregate limit shall be twice the per occurrence limit (\$4 million aggregate limit) . Policy shall be endorsed to name the City of Richmond as an additional insured per the conditions detailed below.

<h2 style="margin: 0;">City of Richmond - Insurance Requirements - Type 2: Professional Services</h2>

Automobile Liability	\$1,000,000 per occurrence for bodily injury and property damage.	
Professional Liability or Errors & Omissions Liability – <i>Required for all professionals including architects, engineers, consultants, construction management, counselors, medical professionals, hospitals, clinics, attorneys and accountants, & other consultants as may be required by the City.</i>	PROJECT COST	REQUIRED LIMIT
	\$0 - \$1 million	\$1 million p/o
	\$1 million - \$5 million	\$2 million p/o
	Over \$5 million	\$5 million p/o

Required Policy Conditions	
Additional Insured Endorsement	Applicable to General Liability coverage. The City of Richmond, its officers, officials, employees, agents and volunteers are to be named as additional insureds for all liability arising out of the operations by or on behalf of the named insured including bodily injury, deaths and property damage or destruction arising in any respect directly or indirectly in the performance of this contract. <i>ISO form CG 20 10 (11/85) or its equivalent is required. If the Contractor is supplying their product or providing a service then the endorsement <u>must not</u> exclude products and completed operations coverage. If it does, then CG 20 37 (10/01) is also required. SAMPLE Endorsements can be found at http://www.ci.richmond.ca.us/index.aspx?nid=61.</i>
Primary and Noncontributory	The contractor's insurance coverage must be primary coverage as it pertains to the City, its officers, officials, employees, agents and volunteers. Any insurance or self insurance maintained by the City is wholly separate from the insurance of the contractor and in no way relieves the contractor from its responsibility to provide insurance.
Waiver of Subrogation Endorsement Form	Contractor's insurer will provide a Waiver of Subrogation in favor of the City for Workers' Compensation Insurance during the life of this contract. SAMPLE Endorsements can be found at http://www.ci.richmond.ca.us/index.aspx?nid=61 .
Deductibles and Self-Insured Retentions	Any deductible or self-insured retention must be declared to and approved by the City. At the option of the City either the insurer shall reduce or eliminate such deductibles or self-insured retention as respects the City or the CONTRACTOR shall procure a financial guarantee in an amount equal to the deductible or self-insured retention guaranteeing payment of losses and related investigations, claims administration and defense expenses. Contractor is responsible for satisfaction of the deductible and/or self-insured retention for each loss.
A. M. Best Rating	A:VII or Better. If the A.M. Best Rating falls below the required rating, CONTRACTOR must replace coverage immediately and provide notice to City.

Umbrella/Excess Liability Policies

If an Umbrella or Excess Liability Policy is used to meet the liability limits, coverage shall be as broad as specified for underlying coverage's and cover those insured in the underlying policies.

City of Richmond - Insurance Requirements - Type 2: Professional Services

Claims-Made Policies

If any insurance policy is written on a claims-made form: 1) the retroactive date must be shown, and must be before the date of the contract or the beginning of contract work. 2) Insurance must be maintained and evidence of insurance must be provided for at least five (5) years after completion of the contract of work. 3) If coverage is canceled or non-renewed, and not replaced with another claims-made policy form with a retroactive date prior to the contract effective date, the Contractor must purchase an extended period coverage for a minimum of five (5) years after completion of contract work.

Subcontractors

CONTRACTOR shall include all subcontractors as insured under its policies or shall furnish to the City for review and approval, separate certificates and endorsements for each subcontractor. All coverage for subcontractors shall be subject to all of the requirements stated herein.

CONTRACTOR agrees to defend and indemnify the City of Richmond for any damage resulting to it from failure of either CONTRACTOR or any subcontractor to take out or maintain the required insurance policies. The fact that insurance is obtained by CONTRACTOR, and/or CONTRACTOR's subcontractors, will not be deemed to release or diminish the liability of CONTRACTOR, including, without limitation, liability under the indemnity provisions of this contract. Damages recoverable by CITY from CONTRACTOR or any third party will not be limited by the amount of the required insurance coverage.

Verification of Coverage

All original certificates and endorsements shall be received and approved by the City **before work may begin**. The City of Richmond reserves the right to require complete, certified copies of all required insurance policies including endorsements affecting the coverage at any time.

Original insurance certificates and required policy endorsements shall be mailed or delivered to the Designated Project Manager for the City of Richmond.

Insurance certificates and endorsements may be faxed to the Designated Project Manger. However, CONTRACTOR must mail the original certificates and endorsements to Designated Project Manager once faxed.

Continuous Coverage

CONTRACTOR shall maintain the required insurance for the life of the contract. Should the CONTRACTOR cease to have insurance as required during this time, all work by the CONTRACTOR pursuant to this agreement shall cease until insurance acceptable to the City is provided. In the event that CONTRACTOR fails to comply with the City's insurance requirements, the City may take such action as it deems necessary to protect the City's interests. Such action may include but is not limited to termination of the contract, withholding of payments, or other actions as the City deems appropriate.

If services or the scope of work extend beyond the expiration dates of the required insurance policies initially approved by the City, CONTRACTOR must provide updated certificates and endorsements indicating that the required coverage, terms and conditions are still in place. **Renewal certificates and updated endorsements shall be mailed to the Designated Project Manager.**

Cancellation

CONTRACTOR shall ensure that coverage shall not be cancelled, reduced or otherwise materially changed except after thirty (30) days' prior written notice has been given to the City.

Reporting Requirements

Any failure to comply with reporting or other provisions of the policies including breaches of warranties shall not affect coverage provided to the City, its officers, officials, employees or volunteers.

Consistent with Public Policy

The insuring provisions, insofar as they may be judged to be against public policy shall be void and unenforceable only to the minimum extent necessary so that the remaining terms and provisions herein may be consistent with public policy and thus enforceable.