



# AGENDA REPORT

## Public Works

<b>DATE:</b>	July 26, 2022
<b>TO:</b>	Mayor Butt and Members of the City Council
<b>FROM:</b>	Nickie Mastay, Deputy City Manager Samantha Carr, Environmental Manager
<b>SUBJECT:</b>	Receive a Quarterly Update from PG&E
<b>FINANCIAL IMPACT:</b>	There is no fiscal impact related to this item.
<b>PREVIOUS COUNCIL ACTION:</b>	September 28, 2021, April 19, 2022
<b>STATEMENT OF THE ISSUE:</b>	Over the last several months, Richmond residents have experienced numerous power outages. On September 28, 2021, PG&E gave a presentation regarding the power outages in Richmond. It has been requested for PG&E to give quarterly updates to City Council.
<b>RECOMMENDED ACTION:</b>	RECEIVE a quarterly presentation from Pacific Gas and Electric (PG&E) – Public Works/City Manager's Office, Economic Development (Nickie Mastay/Samantha Carr 510-620-5407). <b>This item was continued from the July 26, 2022, meeting.</b>

## DISCUSSION:

### Background

On [September 28, 2021](#), Pacific Gas & Electric (PG&E) gave a presentation regarding the power outages in Richmond. It has been requested for PG&E to give an update to

City Council. Moving forward, PG&E will be providing quarterly updates to City Council. City Council may provide suggestions on information or data they'd like to see presented at the next quarterly update from PG&E.

On [April 19, 2022](#), PG&E gave a quarterly update presentation including background and information on the recent Richmond blackouts as well as resources for residents. All resources noted below are posted on, [www.richmondenvironment.org](http://www.richmondenvironment.org).

#### Preparation:

- [Update Contact Information](#) - Receive outage and restoration notifications.
- Prepare an emergency plan including portable backup power, hotel accommodations and accessible transportation at [disabilitydisasteraccess.org](http://disabilitydisasteraccess.org).
- [Backup Power Meter Support](#) - PG&E has developed a new meter program to help our customers safely power their homes during emergency outages. Currently the offer is available for qualified PG&E customers who have been issued a rebate for a qualified backup generator.
- [Medical Baseline Program](#) - Apply to receive energy savings and extra outreach.
- [Explore Backup Power Options](#) - Determine the right solution and generator rebate qualifications. Options include generator rebates for customers who rely on well water and portable batteries for Medical Baseline customers in high fire risk areas.
- [Self-identify for Vulnerable Customer Status](#) - The program's goal is to help address the needs of customers whose life or health would be at risk should their electric or gas service be disconnected. To self-certify for Vulnerable Customer status, you must download, print, and submit an application that is valid after acceptance by PG&E.

#### During a Power Outage:

- [PG&E Report It Safety Mobile App](#) - The new "PG&E Report It" safety app allows customers to submit photos of non-emergency potential safety concerns with our electric system. Customers will also receive notifications when their concern is being reviewed and when it has been resolved.
- [Report or View Outages Online](#) - View PG&E's live map for electric outages, restoration times, or report an outage online.
- [Find Community Resource Centers during PSPS Events](#) - Resources to find locations to charge devices, charge Electric Vehicle, and get basic supplies during a PSPS events.
- [Resources for Accessibility, Aging, Financial, and Language Needs During PSPS Events](#) - Includes information on in-language support and replacing lost food at your local food bank during and up to three days after a PSPS outage.

#### DOCUMENTS ATTACHED: