



# AGENDA REPORT

Police Department

<b>DATE:</b>	December 20, 2022
<b>TO:</b>	Mayor Butt and Members of the City Council
<b>FROM:</b>	Bisa French, Chief of Police
<b>Subject:</b>	Three-Year Contract with Rippleworx, Inc. for an Officer Wellness Application
<b>FINANCIAL IMPACT:</b>	The police department has budgeted \$55,000 for the current Fiscal Year 2022-2023. The remaining expenditure will be included in the appropriate police department budget for the duration of the contract – account string 01191021 – 400209.
<b>PREVIOUS COUNCIL ACTION:</b>	n/a
<b>STATEMENT OF THE ISSUE:</b>	The Police Department is requesting approval of a contract with RippleWorx, Inc. to develop a personalized downloadable law enforcement mobile wellness application (known as MagnusWorx).
<b>RECOMMENDED ACTION:</b>	APPROVE a sole-source contract with RippleWorx, Inc., in an amount not to exceed \$155,000, to utilize their application (MagnusWorx) focused on the well-being of law enforcement personnel and their families, for a three-year term from January 1, 2023 to December 31, 2025 – Police Department (Chief Bisa French 510-621-1802).

## DISCUSSION:

Officer wellness and safety is one of the foundational principles identified in President Obama's final report on policing in the 21st Century. Additionally, it is well documented that the policing profession is inherently dangerous and a mentally strenuous profession. The Richmond Police Department Management Team has made it a priority to increase the available mental health resources for all department personnel and their families, and to shift the organization towards a wellness culture. If an officer is not well (in one's body, mind, and soul) then their safety is jeopardized, as well as the safety of their colleagues and potentially the community members they are sworn to protect.

The primary focus of the electronic device application is to support the mental health and wellbeing of all Richmond Police Department personnel and their families. MagnusWorx has the ability to interface with our records management system and provide support directly related to calls for service handled by our officers. MagnusWorx will provide breathing techniques, data driven stress relief exercises, and a host of other officer wellness resources within the context of a mobile cellphone application. Additionally, MagnusWorx will be connected to the clinical staff contracted to provide personal wellness/counseling services to RPD personnel.

To ensure a successful implementation, RPD senior command officers will track app usage rates and most frequented sections. The goal of tracking these metrics will be to understand how often the app is used, and to ensure that the proper help can be provided. To support the application and its officers, RPD wants to adhere to the following timeline:

Project Timeline				
App Development	Go Live (Implementation)	First Review Vendor Check-in	Second Review	Bi-annual Review
1/1/2023 through 2/28/2023	3/1/2023	6/1/2023	12/1/2023	On-going

## DOCUMENTS ATTACHED:

Attachment 1 – Original Contract

Attachment 2 – Sole Source